

### Staff Senators 2018/2019

- President— Peggy McCoy  
 Vice President— Niki Wilcox  
 Secretary— Marcia Lubick
- Nick Bowsher  
 Peggy Delaney  
 Scott Forthofer  
 Frances Holmes  
 Debbie Luft  
 Marilyn Patrick  
 Kathy Stevens  
 Casey Vanatta

## INFORMATION TECHNOLOGY

July of 2018 CTS (Campus Technology Services) was reorganized and is now referred to as IT (Information Technology).

With the new Information Technology restructure, we have made a few changes that will hopefully result in better customer service for you.

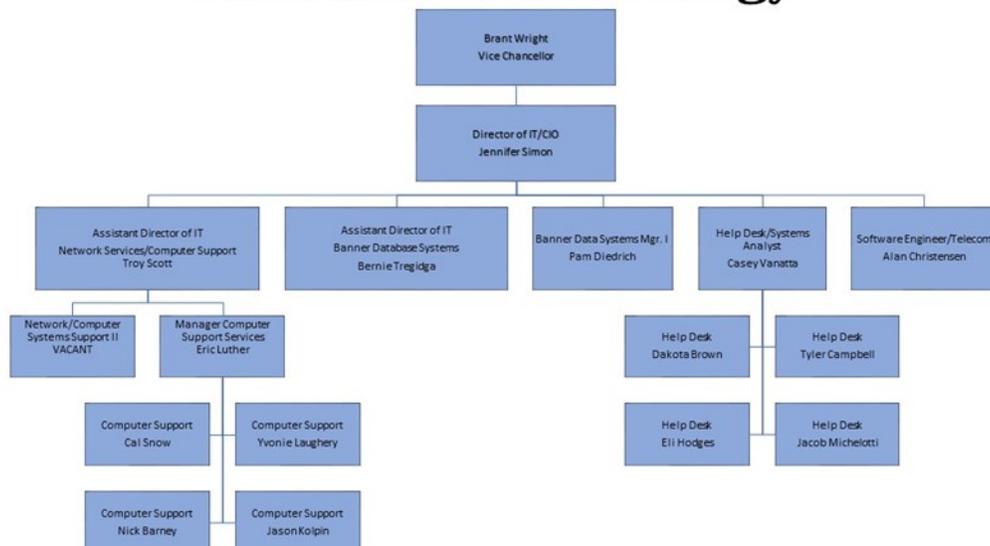
**CTS Helpdesk has changed to IT Helpdesk** and will now be your first point of contact for desktop support, I.T. related purchases (software, laptops, desktops, printers, etc.), and answering questions regarding Moodle, Email, MyMtech. The new email address is: [ithelpdesk@mtech.edu](mailto:ithelpdesk@mtech.edu)

From this point on, **anytime you would normally contact your support specialist, please call our IT Helpdesk.** This will allow your request to be distributed to the most appropriate person at the time.

If your office location is changing, PLEASE:

- DO NOT move your computer and phone yourself. There are processes necessary for network connectivity and 911 that require direct interaction from our IT staff.
- DO schedule a time at least a week in advance of your move with the IT Helpdesk so we can prioritize appropriately.
- DO utilize the Faculty Staff Address portlet on the Resources tab within MyMtech to update your information

## Information Technology



## INFORMATION TECHNOLOGY cont

If you are considering buying any I.T. related item that you are hoping to be reimbursed for (i.e. laptop, desktop, printer, software, virus prevention)

- DO contact IT Helpdesk. We can make sure you get the best value for your dollar. Some software is licensed for the entire campus already. We also have agreements with hardware vendors and can possibly purchase the item for a discounted price.

Please begin sending all desktop support needs to the IT Helpdesk. This change is effective immediately.

IT Helpdesk

Email: [ithelpdesk@mtech.edu](mailto:ithelpdesk@mtech.edu)

Phone: 406-496-4244

**Interested in knowing more about our team? Read on!**

**Jennifer Simon, Director of IT/CIO:** Jennifer has worked at Montana Tech for 20 years. When she's not prioritizing projects for our department or performing regular system administration, her daily duties vary from building new servers to overseeing the IT budgets.

**Wesley (Troy) Scott, Assistant Director of IT – Network:** Troy started on August 13, and has come to Montana Tech from the University of Wyoming where he worked as a network administrator. Prior to that he managed data center operations for a business incubator; worked as a Windows and Linux system administrator; repaired PCs, Macs and printers and also provided phone support as part of a help desk.

**Eric Luther, Computer Support Services Manager:** Eric oversees all of your desktop/lab requests and attempts to balance the work load between all of the computer support specialists. He's been with Montana Tech 11 years and was recently promoted to Computer Support Services Manager.

**James (Cal) Snow, Computer Support Specialist:** Along with learning other areas of campus, Cal is primarily responsible for Tech's Administration, Library, ACE, Veteran and Dorm labs.

**Yvonie Laughery, Computer Support Specialist:** Yvonie joined our team on September 4. While she will be eventually learning all areas of campus, her primary area of care is the College of Letters and Sciences. She has worked in IT for the past 20+ years, most recently at St. James as a Managed Print Services Analyst and is excited to be joining Tech.

**Nick Barney, Computer Support Specialist:** Although, Nick's primary area of responsibility is the School of Mines he has also supported Highlands and the College of Letters, Sciences and Professional Studies when needed.

**Jason Kolpin, Computer Support Specialist:** If you work at Highlands Campus then you are likely to know Jason as this is his primary area to support.

**Bernie Tregidga, Assistant Director of IT – Banner Database Systems:** She has been at Tech for 37 years, where she started off as a student employee under the same department. Her primary duties include troubleshooting, maintaining, and working with staff in the areas of Banner Student, and OrediggerWeb, alongside Pam and Jennifer. In addition, she works on other projects as they are needed and aids the Human Resources department with reporting.

**Pam Diedrich, Banner Database Manager:** Pam joined the Montana Tech IT team in June 2011. She updates, troubleshoots and maintains the Banner system. She also develops and maintains Banner data interfaces for other software the campus utilizes, such as Tutor Trac.

**Casey Vanatta, Systems Analyst/Help Desk Supervisor:** She has been at Tech since October of 2004. She serves as supervisor to IT Help Desk and is our Information Systems Analyst. She works closely with other staff members, providing them with reports & Microsoft Access databases. She has 4 student employees that help her man the IT help desk; Tyler Campbell, Eli Hodges, Jacob Michelotti, and Dakota Brown.

The IT Help Desk student employees help answer any questions regarding Moodle, passwords, your school email, MyMtech and desktop support issues. They also maintain our TECH SUPPORT webpage ([kb.mtech.edu](http://kb.mtech.edu)) and they design and implement web programs.

- Tyler Campbell, Senior in Network Technology
- Eli Hodges, Sophomore Computer Science
- Jacob Michelotti, Sophomore, Software Engineering
- Dakota Brown, Freshman, Computer Science

**Alan Christensen, Software Engineer/Telecom:** Alan began working as a student employee in late 2009 for I.T. He moved into our Software Engineer position in 2011. He develops new applications and also maintains MyMTech, Course Evaluations, the online Directory and many other projects. Alan is also responsible for Montana Tech's telephone and radio systems. Along with the above duties, he also oversees programs written by our student employees and assists with system administration.

## Montana Federation of Public Employees

The MPEA and MEA-MFT merged to form the Montana Federation of Public Employees, the largest union in Montana history with nearly 24,000 members. This merger includes K-12 public school teachers and staff, state, county, and municipal employees, higher education faculty and support staff, Head Start employees, and health care personnel. The merger at the higher education level makes sense since MPEA represented classified workers and MEA-MFT represented the faculty. Blending the union makes for a much more powerful union.

April 6-7, 2018 was the 1<sup>st</sup> Annual MFPE Conference which was held at the Radisson Hotel in Helena, Montana. At this meeting the delegates elected statewide officers and board members. Eric Feaver is the President of MFPE. Quinton Nyman, the former head of the MPEA, will serve as deputy executive director of the newly merged union. The 1<sup>st</sup> Vice President is Melanie Charlson of Missoula. The 2<sup>nd</sup> Vice President is Bill Dwyer of Dillon. The treasurer is Rich Aarstad of East Helena. Finally, the NEA Director is Amanda Curtis of Butte. A new log for MFPE was voted on at the conference. They also voted to explore a new way to pass the state employee pay plan. Finally, it was voted on to endorse the referendum to continue the 6-mill levy for higher education funding.

Information regarding the Montana Federation of Public Employees can be found at:

Website: <http://www.mea-mft.org/>

Facebook: @MTFederationofPublicEmployees

MFPE Office:

MFPE

1232 E. 6<sup>th</sup> Ave

Helena, MT 59602

406-442-4250 (MFPE headquarters)

President:

[Efeaver@mfpe.org](mailto:Efeaver@mfpe.org) (Eric Feaver)

Butte's Representative

Tammy Harris

[Tharris@mfpe.org](mailto:Tharris@mfpe.org)

406-442-2123

## Pat On the Back



Vonnie May who retired from Dining Services at the end of September holds up her Pat on the Back Certificate. She will be missed by students and staff alike for her friendly welcoming smile the great sense of humor.

Mary Lou Jones who retired from the Business Office in August, after 6 years of dedicated service with her Pat on the Back Certificate.

Mary Lou worked in the Business Office and was appreciated by her co-workers and the students she served for always being kind and making a special effort to help them achieve their goals.



## Pat On the Back

Bernie Tregidga and Pam Diedrich have a lot in common, not only have they become friends working together at Montana Tech, they share the same office, and were recently both nominated for the Staff Senate Pat on the Back Award.

Bernie is the Assistant Director of IT, Banner Database Systems, and has worked at Montana Tech 37 years. When she isn't at work she enjoys 4-wheeling with her husband and spending time with her grandchildren.

Pam, a Billings native, holds a Mathematics Degree from MSU - Billings and an Electrical Engineering Degree from MSU - Bozeman. She came to Montana Tech 7 years ago as the Data Manager for the Banner System. One of her proudest moments was when the campus went "live" with Banner 9 administrative pages. It took a lot of preparation and hard work on the part of many people and was a great team success. When not at work, Pam enjoys sewing, gardening, and hiking.

Both Bernie and Pam agree that their favorite parts of working at Montana Tech include their many good co-workers, pot lucks, and close parking.



Bernie Tregidga and Pam Diedrich hold up their Pat on the Back certificates.

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## REMINDERS

**Pat on the Back** recognizes individual staff members and/or teams who have performed beyond expectation, making exceptional efforts toward achieving the mission of Montana Tech.

**Submit here:** [https://www.mtech.edu/app/staff\\_senate/Nominate.aspx](https://www.mtech.edu/app/staff_senate/Nominate.aspx)

**Ask the Senate** As an advisory group to the Chancellor, the Staff Senate recommends policies or changes to policies for consideration by the Chancellor and facilitates effective communication between Montana Tech administration and staff. Please use this forum as a neutral conduit to share your ideas, concerns, and ask questions about Montana Tech issues. The Staff Senate will forward each submission to the appropriate department for response and share the information on the Staff Senate webpage. We hope to hear from you!

**Submit here:** [https://www.mtech.edu/app/staff\\_senate/AskSenate.aspx](https://www.mtech.edu/app/staff_senate/AskSenate.aspx)

**MontanaTech**  
STAFF SENATE

**LUNCHEON**  
LEARNING  
SERIES

Montana Tech's Staff Senate along with the Chancellor's office hosts a Luncheon Learning Series highlighting different subjects of interest to the staff.

## Important Dates

**October 22**– Faculty post midterms

**October 30**— Highlands College Halloween Open House

**October 31**—Resident hall’s annual fall Trick or Treat Off the Street

**November 5**-Last day to withdraw from a class with a ‘W’

**November 5**— Pre-registration begins for continuing students

**November 6**—Election Day no classes/offices closed

**November 12**—Veteran’s Day observed no classes/offices closed

**November 22/23**—Thanksgiving break no classes/offices closed

**December 7**—Fall Recognition Ceremony

**December 10-14**— Semester exams

**December 19**—Deadline for faculty input of final grades

