

EXAMPLE: Residence Life

Spring 2018

Mission Statement

Residence Life supports the academic and student affairs mission of Montana Tech by fostering a vibrant living and learning community that cultivates personal development, celebrates diversity, promotes leadership, and enhances the educational experience of each resident. To achieve this, we:

- provide secure, comfortable, and inclusive spaces for living and learning;
- manage a team of well-trained professional and paraprofessional staff;
- encourage individual growth and academic success through meaningful programs and relationship building.

Objectives

1. Ensure that all eligible traditional first year students have on-campus housing (in accordance to Montana Board of Regents of Higher Education Policy 502.1)
2. Provide housing to all upper-class students seeking on campus housing
3. Train a qualified and committed undergraduate staff
4. Provide an environment that fosters holistic student development
5. Create unique spaces to residential areas

Performance Criteria (Objective 1):

1. 100% of eligible freshman will live on-campus

Assessment Method: Residence applications, enrollment data, Exemption applications

Performance Criteria (Objective 2):

1. 100% of upper-class students seeking on-campus housing will receive on-campus housing

Assessment Method: Residence applications

Performance Criteria (Objective 3):

1. 100% of RA's will fulfill the required programming requirements (3 educational programs, 3 educationally passive programs, and 10 activities; N= 16)
2. A minimum of 80% of residence respondents will rate the RA's as satisfactory availability, friendliness, referral knowledge, problem-solving, quiet environment, policy enforcement, fairness, event planning, promoting tolerance, appreciating diversity
3. A minimum of 80% of respondents will rate their overall satisfaction with RA's satisfied or very satisfied.

4. 80% of the respondents will rate their overall satisfaction living in the residence hall as satisfied or very satisfied.

Assessment Method: Program logs and Residence Hall surveys

Performance Criteria:

1. Unique spaces will be created and/or improved

Assessment Method: Annual inspection of spaces

Describe your program objective assessment process including timeline.

The Director of Residence Life collects and organizes metrics (data) each semester and provides a term summary to the Dean of Students at the close of the term. The complete assessment (full academic year) is reported annually and submitted to the Dean of Students by June 1st

Describe the program objective evaluation process.

The Dean of Students reviews the program review and a “grade” of unsatisfactory, satisfactory, or excellent is assigned. A set of “recommended actions” for the program are assigned for each outcome using the evaluation results and the professional judgement of the Dean.